



# COSMOPOLIS RESIDENTS' WELFARE ASSOCIATION

Regd. No. : 2445-10/ of 2018-2019

At/Po : Dumduma, P.S. : Khandagiri, Bhubaneswar-751019, Khordha, Odisha,  
E-mail : cosmopolisrwa@gmail.com

Ref. No. 36/2019-20

## ANNUAL MAINTENANCE CONTRACT

Date : 21/11/2019

This Agreement made on 1/11/2019, between Cosmopolis Residents Welfare Association, Dumduma, Bhubaneswar and Proglity Technologies Pvt. Ltd having registered office at Plot no:382, Bhoi Nagar, behind Saheed Nagar Police Station, Bhubaneswar-751022 which expression sets forth the terms and conditions for the Comprehensive Annual Maintenance Contract of equipment's inclusive of repairs, replacement and preventive maintenance of equipments.

### 1 SCOPE OF AGREEMENT:

The contract shall be in force for the period from 01/11/2019 to 31/10/2020 and shall cover all those items as specified in the Annexure to this agreement. That the prices as specified in this Agreement shall not be subject to any escalation. Taxes as applicable alone would be reimbursed as shown in the invoice.

### 2. SCOPE OF WORK:

The vendor shall provide the following services to keep the equipment in good working condition.

a- Vendor shall arrange to operate call centre during normal service hours to receive fault reports and customer orders. Outside normal service hours, special telephonic support shall be made available by the vendor.

b- Preventive maintenance is 4 time annually for the system installed at cosmopolis.

### 3-Hardaware Maintenance

a-The vendor shall provide all special tools, measurement and inspection device, test apparatus and diagnostics equipment for service purpose.

b-The vendor shall avail all system components, board and replacement part for the installed system under AMC.

c- The vendor do undertake mesure to determine and assess the current status and eliminate the problem.

### 4-Description of System

Description	Quantity
Hipath4000 Simplex System with Ltu Shelf	1Nos
Analog trunk Port	08 Nos
Analog extension Port	848 Nos

**4. PAYMENT TERMS**

- a- AMC Anually Charges for the said system is 150000/- ( One lakh Fifty Thousand) + GST 'extra as applicable.
- b- The payment will be done in the shape of cheque on the name of Progility Technologies Pvt Ltd on quarterly basis.
- c The vendor shall submit GST invoices for payment. .

*Handwritten signature and date: 27/11/2019*

General Secretary  
Cosmopolis Residents Welfare Association

*Handwritten signature*  


Vendor  
Progility Technologies Pvt Ltd